

The Rebel Intensive - Terms & Conditions

By purchasing The Rebel Intensive 'The Programme' from Kerry Ashby Coaching Ltd 'The Coach, You ' The Client' agree to the following terms & conditions laid out below.

1.0 The Programme

The Rebel Intensive Programme includes:

- 6 x Monthly 1:1 coaching sessions (two 2-hour sessions & four 1-hour sessions) with Kerry Ashby via Zoom
- 24/7 access to me on Voxer (to get unstuck, ask questions or just for some reassurance between your 1:1 sessions)
- Hypnotherapy Session (to break through your most limiting beliefs)
- Weekly accountability check-ins (to keep you on track between coaching sessions) - via email or Voxer
- Meditation and audio tracks to suit your specific needs delivered electronically
- Way forward plan (to keep you on track and allow you to continue your success journey at the end of our 6-months together)

The Programme start date will be agreed between you & Kerry Ashby upon booking & payment.

2.0 Fees

The Fee for the coaching programme has the following options payable by The Client:

1 payment of £2000 GBP for 6 month programme which includes all services laid out in clause 1.0. Payment is due to be paid upon booking and prior to the programme starting.

Or

6 payments of £350 GBP for 6 month programme which includes all services laid out in clause 1.0. First payment is due to be paid upon booking and prior to the programme starting. Subsequent payments will be taken by card each month on or around the same date as the first payment.

3.0 Cancellation & Refund Policy

If you change your mind within 14-days of purchase and prior to any services being undertaken we will offer a full refund of any fees paid.

We want you to be totally satisfied with the programme. If you are not satisfied within the first 30-days of purchase you may cancel and will not be liable for any further fees. If you have paid in full you will be refunded your fees minus £350 for your first month of the programme.

No refunds will be given after 30-days from the original date of purchase. After day 30, all payments are non-refundable and you are responsible for full payment of the fees, regardless of whether you continue the programme not.

The Coach, at our sole discretion, may cancel this agreement at any time should The Client miss 2 or more coaching sessions in a row, become disruptive, not abide by the guidelines of the programme or terms of this agreement. The Client will remain liable to pay the total fees outstanding for the full programme.

4.0 Coaching Sessions

All coaching sessions are conducted by zoom and will be recorded and provided unless otherwise stated by the Coach. The Client is responsible for booking their monthly sessions using the online booking system.

The Coach and the Client commit to start and finish on time.

You may reschedule any sessions with more than 48 hours notice using the online booking system. If less than 48 hours notice is given you must email The Coach and it is at the discretion and availability of The Coach to reschedule. If this is not possible you may lose that session which may impact your progress.

If The Coach needs to reschedule a session we will endeavour to give you a minimum of 48 hours notice.

The Coach and the Client commit to conducting the session in a private and quiet place.

The Coach commits to being an accountability partner for the client for every step and to challenge any limiting beliefs or incongruence.

The Client commits to entering into a relationship with an open mind and a readiness to take action and explore mindset blocks and limiting beliefs.

5.0 Confidentiality

This coaching relationship, as well as all information (documented or verbal) that the Client shares with the Coach as part of this relationship will remain confidential unless written consent is given to share any information with any third party.

6.0 Client Responsibility & Agreement

1. As a client, I understand and agree that I am fully responsible for my physical, mental and emotional well-being during my coaching sessions, including my choices and decisions. I am aware that I can choose to discontinue coaching at any time.

2. I understand that “coaching” is a Professional-Client relationship I have with my coach that is designed to facilitate the creation/development of personal, professional or business goals and to develop and carry out a strategy/plan for achieving those goals.

3. I understand that coaching is a comprehensive process that may involve all areas of my life, including work, finances, health, relationships, education and recreation. I acknowledge that deciding how to handle these issues, incorporate coaching into those areas, and implement my choices is exclusively my responsibility.

6. I understand that information will be held as confidential unless I state otherwise, in writing, except as required by law.

7. I understand that certain topics may be anonymously and hypothetically shared with other coaching professionals for training OR consultation purposes.

8. I understand I must attend all my coaching sessions (or give a minimum of 48 hours to reschedule) and if I do not attend, I may not get the results I want the coaching agreement could be cancelled and I will still be liable for any outstanding fees. If I do not attend two scheduled sessions without notice the coaching agreement will be cancelled.

9. I understand that coaching is not to be used as a substitute for professional advice by legal, medical, financial, business, spiritual or other qualified professionals. I will seek independent professional guidance for legal, medical, financial, business, spiritual or other matters. I understand that all decisions in these areas are exclusively mine and I acknowledge that my decisions and my actions regarding them are my sole responsibility.